

Action Request (AR) Completion Report
June, 2020

Statewide

Category	Subcategory	AR Count	ARs Closed on Time	ARs Closed Exceeds Time	ARs Open
Maintenance	Drainage	1,458	799	65	594
	Guardrail Damage	127	84	3	40
	Pothole	1,602	1,080	287	235
	Shoulder Repair	376	284	10	82
Traffic	Signal Malfunction	144	137	0	7
	Signing	250	227	5	18
Total		3,957	2,611	370	976

Division 1

Category	Subcategory	AR Count	ARs Closed on Time	ARs Closed Exceeds Time	ARs Open
Maintenance	Drainage	22	17	1	4
	Guardrail Damage	1	0	0	1
	Pothole	34	28	3	3
	Shoulder Repair	16	16	0	0
Traffic	Signal Malfunction	9	8	0	1
	Signing	13	12	0	1
Total		95	81	4	10

Division 2

Category	Subcategory	AR Count	ARs Closed on Time	ARs Closed Exceeds Time	ARs Open
Maintenance	Drainage	124	73	2	49
	Guardrail Damage	1	1	0	0
	Pothole	133	121	4	8
	Shoulder Repair	27	20	1	6
Traffic	Signal Malfunction	8	8	0	0
	Signing	9	8	0	1
Total		302	231	7	64

Division 3

Category	Subcategory	AR Count	ARs Closed on Time	ARs Closed Exceeds Time	ARs Open
Maintenance	Drainage	358	129	25	204
	Guardrail Damage	8	3	0	5
	Pothole	186	116	59	11
	Shoulder Repair	65	38	1	26
Traffic	Signal Malfunction	9	9	0	0
	Signing	28	28	0	0
Total		654	323	85	246

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Division 4

Category	Subcategory	AR Count	ARs Closed on Time	ARs Closed Exceeds Time	ARs Open
Maintenance	Drainage	184	66	6	112
	Guardrail Damage	21	8	3	10
	Pothole	74	34	34	6
	Shoulder Repair	34	25	0	9
Traffic	Signal Malfunction	5	5	0	0
	Signing	28	21	1	6
Total		346	159	44	143

Division 5

Category	Subcategory	AR Count	ARs Closed on Time	ARs Closed Exceeds Time	ARs Open
Maintenance	Drainage	115	61	10	44
	Guardrail Damage	10	1	0	9
	Pothole	338	79	79	180
	Shoulder Repair	20	14	1	5
Traffic	Signal Malfunction	42	42	0	0
	Signing	23	19	4	0
Total		548	216	94	238

Division 6

Category	Subcategory	AR Count	ARs Closed on Time	ARs Closed Exceeds Time	ARs Open
Maintenance	Drainage	215	94	13	108
	Guardrail Damage	4	0	0	4
	Pothole	93	30	57	6
	Shoulder Repair	90	60	4	26
Traffic	Signal Malfunction	4	4	0	0
	Signing	8	5	0	3
Total		414	193	74	147

Division 7

Category	Subcategory	AR Count	ARs Closed on Time	ARs Closed Exceeds Time	ARs Open
Maintenance	Drainage	80	53	0	27
	Guardrail Damage	2	0	0	2
	Pothole	83	80	1	2
	Shoulder Repair	5	5	0	0
Traffic	Signal Malfunction	6	6	0	0
	Signing	17	17	0	0
Total		193	161	1	31

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Division 8

Category	Subcategory	AR Count	ARs Closed on Time	ARs Closed Exceeds Time	ARs Open
Maintenance	Drainage	70	49	0	21
	Guardrail Damage	16	9	0	7
	Pothole	93	87	5	1
	Shoulder Repair	40	35	2	3
Traffic	Signal Malfunction	4	4	0	0
	Signing	9	9	0	0
Total		232	193	7	32

Division 9

Category	Subcategory	AR Count	ARs Closed on Time	ARs Closed Exceeds Time	ARs Open
Maintenance	Drainage	113	106	0	7
	Guardrail Damage	5	5	0	0
	Pothole	168	165	1	2
	Shoulder Repair	22	19	0	3
Traffic	Signal Malfunction	5	5	0	0
	Signing	13	12	0	1
Total		326	312	1	13

Division 10

Category	Subcategory	AR Count	ARs Closed on Time	ARs Closed Exceeds Time	ARs Open
Maintenance	Drainage	59	38	6	15
	Guardrail Damage	6	5	0	1
	Pothole	229	177	36	16
	Shoulder Repair	10	8	0	2
Traffic	Signal Malfunction	24	21	0	3
	Signing	25	22	0	3
Total		353	271	42	40

Division 11

Category	Subcategory	AR Count	ARs Closed on Time	ARs Closed Exceeds Time	ARs Open
Maintenance	Drainage	16	15	1	0
	Guardrail Damage	6	6	0	0
	Pothole	19	19	0	0
	Shoulder Repair	7	6	0	1
Traffic	Signal Malfunction	2	2	0	0
	Signing	24	23	0	1
Total		74	71	1	2

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Division 12

Category	Subcategory	AR Count	ARs Closed on Time	ARs Closed Exceeds Time	ARs Open
Maintenance	Drainage	47	44	0	3
	Guardrail Damage	18	18	0	0
	Pothole	74	74	0	0
	Shoulder Repair	19	18	0	1
Traffic	Signal Malfunction	15	12	0	3
	Signing	29	27	0	2
Total		202	193	0	9

Division 13

Category	Subcategory	AR Count	ARs Closed on Time	ARs Closed Exceeds Time	ARs Open
Maintenance	Drainage	40	40	0	0
	Guardrail Damage	12	12	0	0
	Pothole	45	45	0	0
	Shoulder Repair	15	15	0	0
Traffic	Signal Malfunction	8	8	0	0
	Signing	6	6	0	0
Total		126	126	0	0

Division 14

Category	Subcategory	AR Count	ARs Closed on Time	ARs Closed Exceeds Time	ARs Open
Maintenance	Drainage	15	14	1	0
	Guardrail Damage	17	16	0	1
	Pothole	33	25	8	0
	Shoulder Repair	6	5	1	0
Traffic	Signal Malfunction	3	3	0	0
	Signing	18	18	0	0
Total		92	81	10	1